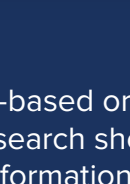


The State of Digital and Network Transformation in U.S. Enterprises



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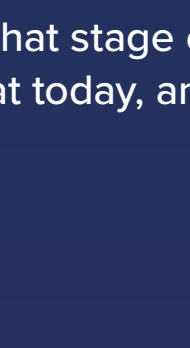
Ghassan Abdo
Research Manager,
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ABOUT THIS INFOGRAPHIC

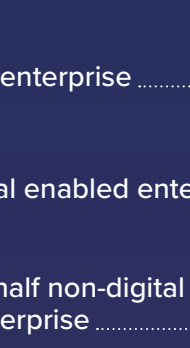
IDC recently surveyed more than 300 U.S.-based organizations to gauge their digital and network transformation status. The research shows that network and connectivity are powerful enablers of digital business transformation, and communication service providers can play a critical role in accelerating DX initiatives.

Digital Transformation Status, Today and in Two Years

U.S.-based enterprises will place a significant emphasis on digital transformation (DX) initiatives in the coming two years.

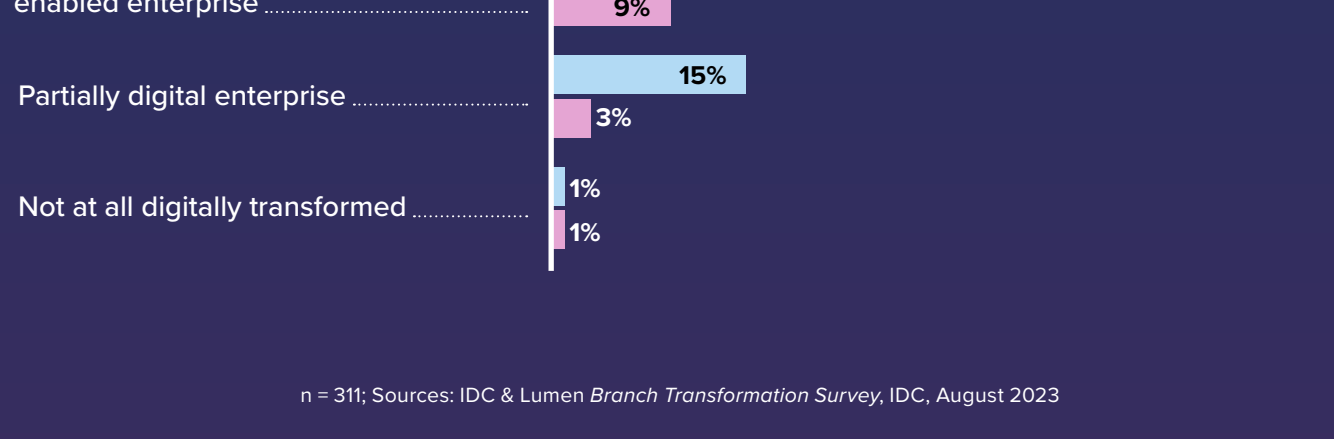


22%
of organizations report they're fully digital today.



59%
of organizations report they plan to be fully digital in two years.

At what stage of digital transformation (DX) is your organization at today, and where do you expect it to be in two years?



n = 311; Sources: IDC & Lumen Branch Transformation Survey, IDC, August 2023

DX and Cloud Strategy Are Increasing in Importance

One of the top drivers of DX initiatives is cloud migration.



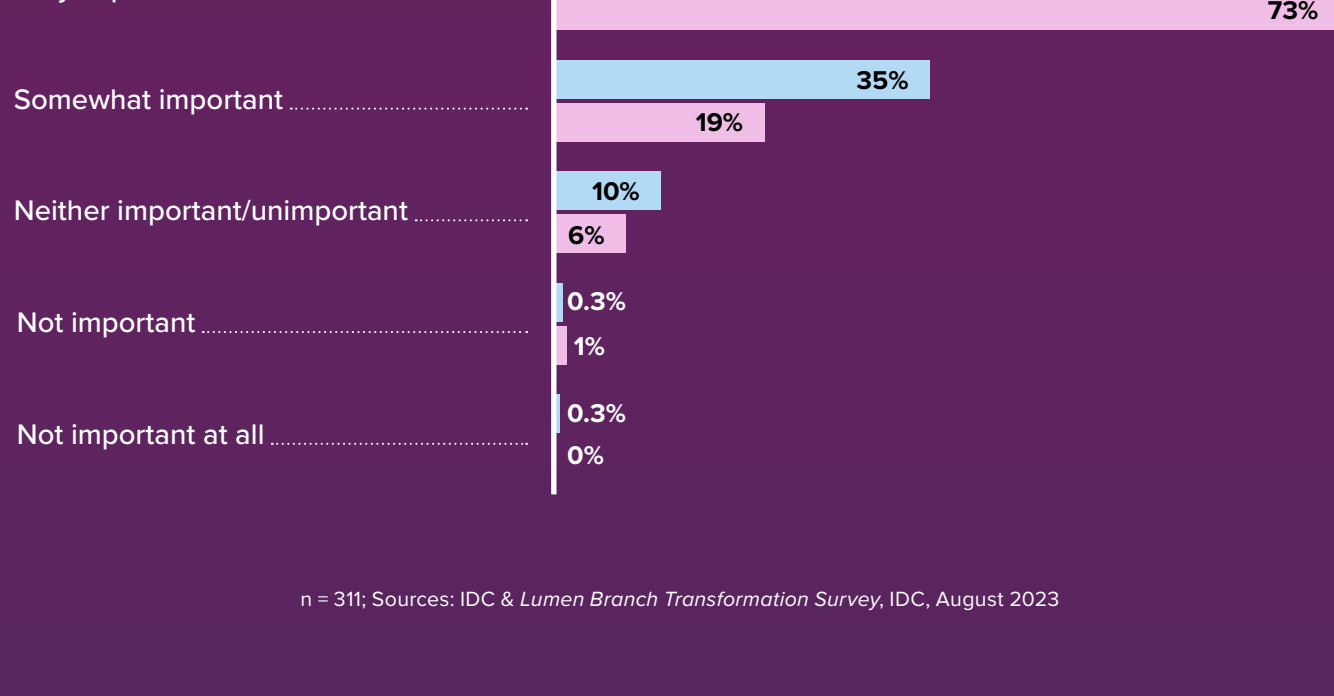
55%

of respondents indicated that **digital transformation and cloud strategy is very important today**, while

73%

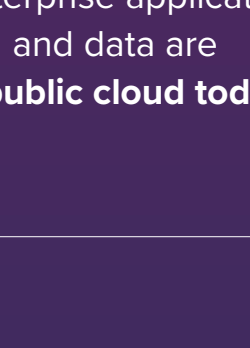
of respondents said it will be **very important within the next two years**.

How important is your organization's digital transformation and cloud strategy today and how important do you expect it to be in two years?

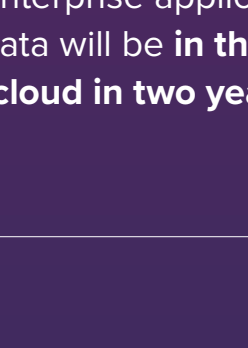


n = 311; Sources: IDC & Lumen Branch Transformation Survey, IDC, August 2023

Meanwhile, respondents report that cloud migration is set to increase in the coming two years:

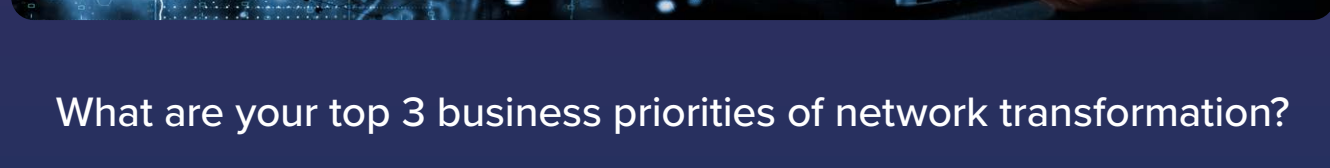


of enterprise applications and data are **in public cloud today**

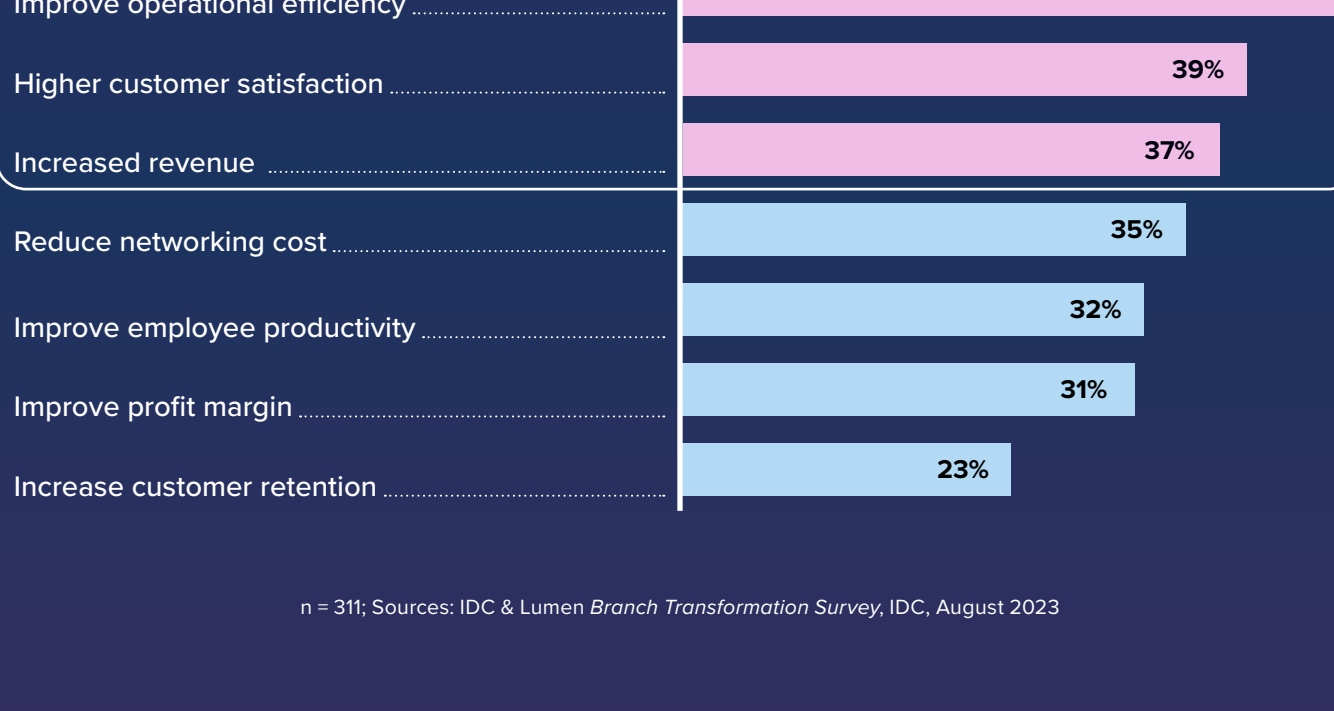


of enterprise applications and data will be **in the public cloud in two years**

57% of Enterprises Will Undergo Network Transformation in the Next Two Years



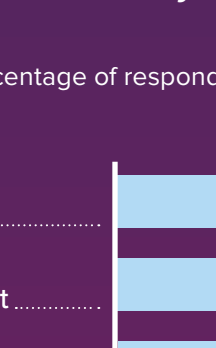
What are your top 3 business priorities of network transformation?



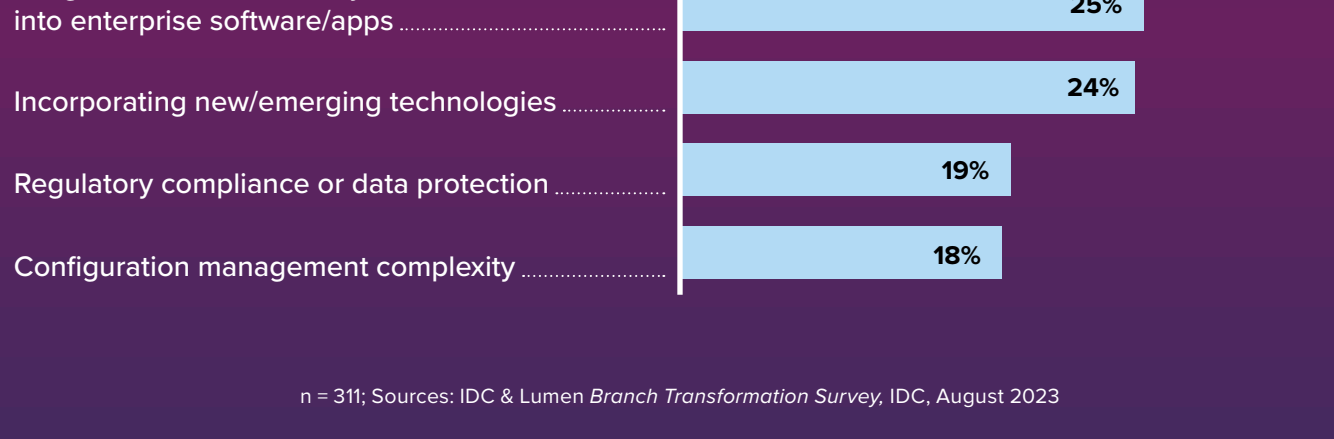
n = 311; Sources: IDC & Lumen Branch Transformation Survey, IDC, August 2023

Network Transformation Challenges

Organizations face a variety of challenges in transforming their digital business and networks.



What are your organization's biggest challenges to digitally transform your network?



n = 311; Sources: IDC & Lumen Branch Transformation Survey, IDC, August 2023

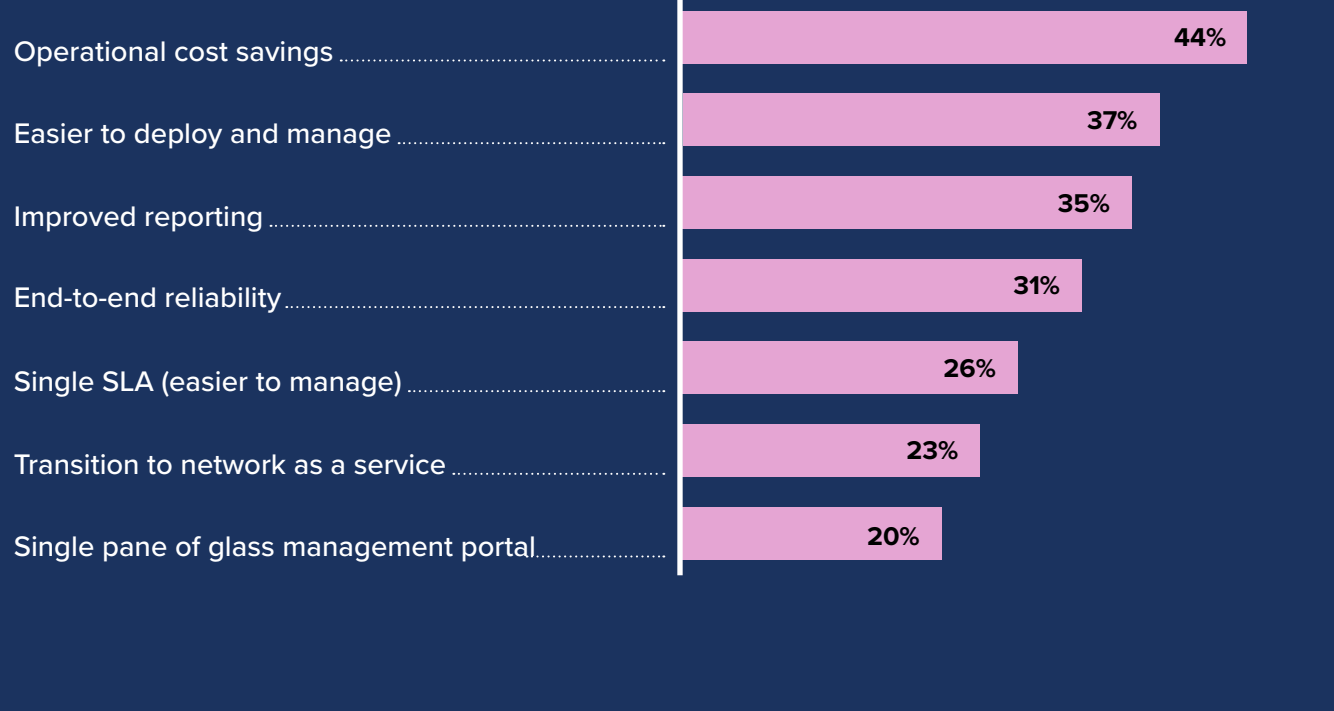
How Communication Service Providers Enable Digital and Network Transformation

Communication service providers can play a critical role in de-risking the network transformation journey for enterprises. As a managed service provider partner, they can mitigate onboarding challenges, improve operational cost through scale, enhance security, and enable a flexible digital enterprise.

By outsourcing network operations to communication service providers, enterprises can enjoy material cost savings exceeding 10% annually as indicated in the survey data. **Communication service provider partners can help overcome digital and network transformation challenges and accelerate DX strategies.**

An organization's choice of technology partner is primarily driven by improved security, cost savings, and ease of deployment and management.

What are the business benefits of choosing an integrated connectivity and technology services from a single communication service provider?



n = 311; Sources: IDC & Lumen Branch Transformation Survey, IDC, August 2023

Message from the Sponsor

LUMEN®

Although every organization understands the need to transform their current network and security approach, where to begin and the impact of that decision can cause hesitation. They seek trusted advisors with experience to join them on their journey. Lumen provides a comprehensive view of the evolving landscape of change from the foundation network to the cloud applications where data and the frontline of cybersecurity resides. We combine deep layers of solution management with a flexible service adoption model to transform your business at your own pace.

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