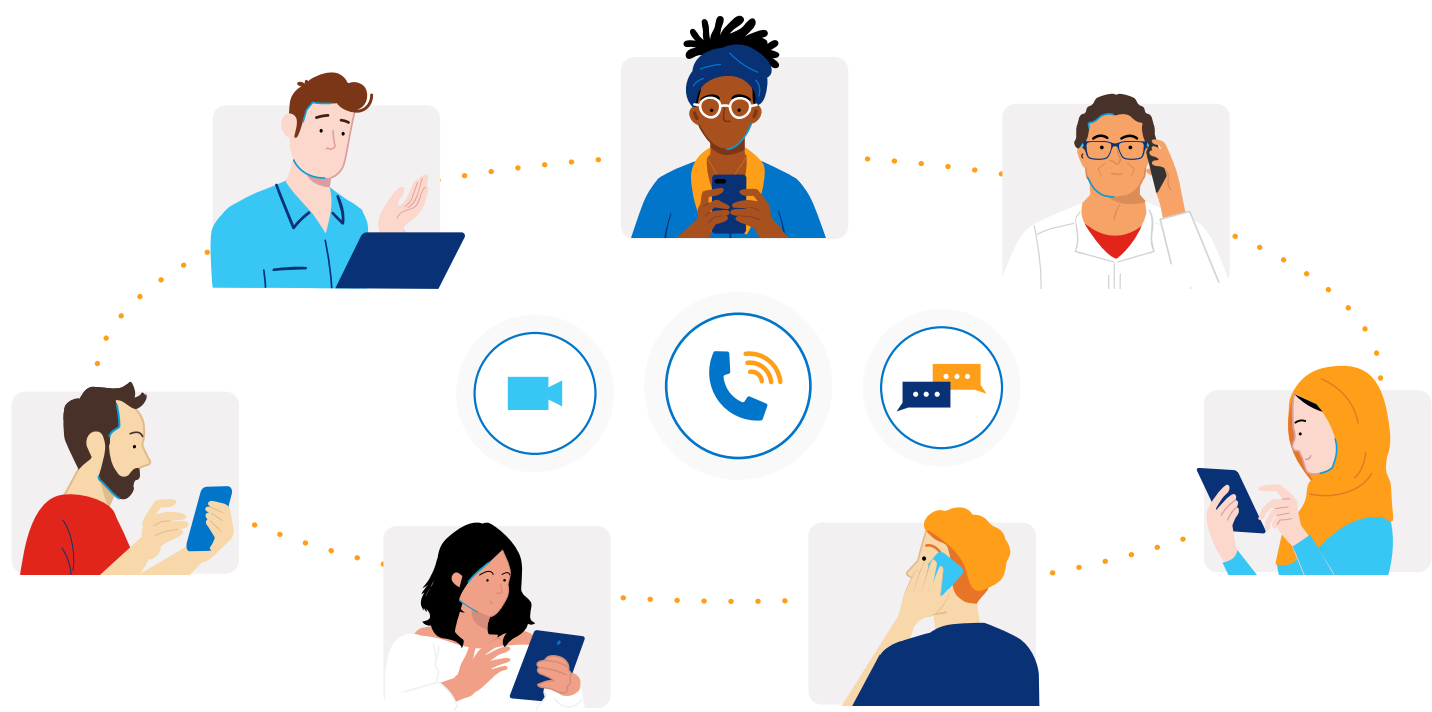


Lumen Enablement Services

Leading the way to simpler, smarter collaboration



With the working world shifting to hybrid, the ability to stay in touch with customers and colleagues – no matter where they’re based – is more important than ever. Success rides on the strength of your UC&C strategy. So here at Lumen, we don’t just deliver collaboration solutions. We maximize them.

42%

Of organizations say that remote and hybrid work models will be an integral part of their work practices this year

81%

Of organizations using cloud-based UC&C are satisfied with the solution overall

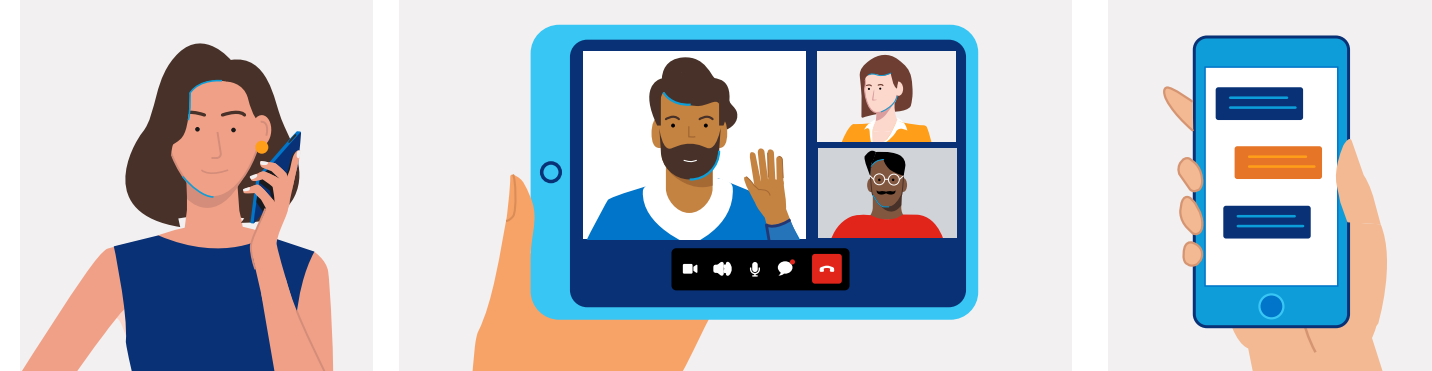
53%

Of organizations are currently using a hybrid approach to UC&C

Source: Denise Lund, Research Director Telecom and UC, Lumen Voice and UC&C Survey and In-Depth Interviews, IDC, March 2022

Introducing Lumen® Enablement Services for UC&C

From Cisco Webex and Zoom, to Microsft Teams – no matter how you collaborate, we'll help you do it faster and smarter. Gain trusted support from adoption through to connectivity and implementation, with our expert managed services and professional consultancy.



Your one-stop UC&C shop

Adoption Services

- Create a customized portal for greater experiences
- Training & end-user guides boost productivity
- Pick services individually or as a package

SIP Connected Audio

- Integrated audio & web conferencing solution
- Full range of calling options
- Single cost, invoice & vendor

Infrastructure Consulting

- Make light work of interoperability challenges
- Merge multiple PBX systems
- Seamless connectivity between on-premises and cloud users

Managed UC&C Services

- SBC management
- Reporting & analytics
- Telephone number and cloud tenant services
- Point-and-click provisioning
- Single pane of glass across providers

Professional Services

- Purchase from 4 specific flat rate packages
- Assigned a Lumen Project Team to assist in project
- Gathered data to help design UC&C phone solution to meet customer needs before deployment

Unleash the benefits of simpler, smarter collaboration

Combining experience, a global network and 24/7 service support, we’re here to help you realize your hybrid potential.

Seamless migration

Transition quickly and easily to your new solution with no disruption to day-to-day operations

Optimized performance

We’ll bring the expertise, people and training to implement the best-practice solutions you need – so you can focus attention and spend on more pressing issues

Total end-to-end solution

Implement any UC&C solution, through one single point of contact – saving you time, money and resources

Build a winning UC&C strategy with Lumen Enablement Services.

[Watch the video](#) or [get in touch](#) today.

