Lumen[®] Hosted VoIP with Webex

Get connected with advanced voice and collaboration tools

Lumen Hosted VoIP with Webex delivers an integrated calling service with Webex collaboration. This relationship combines robust Hosted VoIP calling capabilities with new meeting and collaboration tools. The all-in-one Webex App empowers you and your team to work from anywhere, using any device, including messaging, file and screen sharing, video meetings, whiteboarding, and more. This provides the freedom to access your services virtually anywhere, with full confidence in high quality, highly reliable connectivity, and full reachability from the office or on the road.

Reliability

The innovative Webex App, supported by the Lumen expansive global network, keeps you connected – wherever your business happens. You get the expertise and solution backed with dedicated end-to-end support, helping ensure you stay working with maximum uptime

Flexibility

Switching between devices or from calling to messaging to meetings within our flexible environment gives your workers the ability to adopt the application to their needs, in real-time

Efficiency

Simplifying to a single platform for voice and collaboration can streamline processes and help keep your users productive. Combining the ability to manage one vendor for your network, applications and support saves you time and effort



Common use cases

- Growing teams can be onboarded quickly and with ease for establishing new business locations
- Mobile teams can access information securely from multiple locations and devices seamlessly
- Distributed teams are easily connected and virtually available, sharing valuable knowledge and information



Features and Specs

Meetings

Bring teams together to create, communicate and collaborate in one continuous workstream before, during and after the meeting - across any mobile or video device. Invite others to join meetings from their desk, a branch office, at home or on the road.

Messaging

Businesses can exchange messages and share files with another person or a group of people. Message anyone using the Webex App. Simply choose a person from the application directory or enter an email address—including customers, partners, and colleagues—then securely message them through Webex on a desktop or mobile device.

Calling

Lumen Hosted VoIP with Webex provides robust calling capabilities deeply integrated with the Webex App to seamlessly answer calls on the desk phone, desktop or mobile client using your Hosted VoIP telephone number, eliminating the need to deploy and manage multiple collaboration applications.

The intuitive Webex App helps speed user adoption:

* Source: Cisco Webex for Broadworks Toolkit

866-352-0291 | lumen.com | info@lumen.com

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